

**OPEN TO LEGAL SUPPLIERS ONLY**

## **Legal Supplier of the Year**

Legal suppliers provide an incredible array of services to firms up and down the country. But who comes out on top?

Which supplier can demonstrate investment in its product/services? Who is taking advantage of new technologies to bring innovation into the legal supplier space? Who is delivering overall customer experience excellence?

And who is delivering a value for money product or service that positively impacts a client's daily life?

### **Criteria**

The winner of this award will:

- demonstrate an exceptional product or service which has a positive impact on the lives of their clients and/or client firms
- demonstrate customer service excellence throughout the customer journey
- demonstrate ongoing investment and innovation in their product or service to be "best in class"
- show a positive attitude toward collaboration and integration with other suppliers and law firms
- demonstrate a proven ability to consistently "wow" their clients