

**OPEN TO REGULATED FIRMS ONLY**

## **Court of Protection Team of the Year**

This award recognises those that support the most vulnerable members of society navigating often complex and emotionally charged situations. The winning team demonstrates a commitment to serving those who may be experiencing issues around mental capacity and to helping families to negotiate the legal system in order to achieve the best possible outcome for their loved one. The winning submission will be able to show a compassionate and empathetic approach to client care as well as achieving the highest standards of technical excellence.

### **Criteria**

The winner of this award will:

- demonstrate the ability to deliver high standards of service and support to clients
- evidence a framework of policies and procedures to which the team adhere in relation to CoP work
- describe their firm's approach to mental capacity tests and any associated policies and procedures
- demonstrate excellent client communication providing evidence of how your team makes it easy for people to understand the process, your role, any fees etc
- show dedicated members of the team must spend a minimum of 50% of their time on Court of Protection work

Where possible the submission should include two brief examples of where your work has helped clients to achieve resolution to their legal issues.